



Quality service from experienced technicians
Our service

Our service specialists are well acquainted with plants used in power generation, water and wastewater handling as well as general industrial manufacturing. Our service personnel are also authorized to work in nuclear power plants

Our service features include:

- Assembly and installation
- Commissioning
- Maintenance and inspection
- Repair and maintenance
- Troubleshooting
- Spare parts supply
- Technical support
- Inspection and overhaul service
- Modification/retrofitting
- Automation
- Product training
- Maintenance training
- Supervisory services



More detailed information on our service
SERVICE brochure

If you would like to learn more about the SIPOS service, please request our "SERVICE" brochure (order no.: SIP-DO-00.01.005 GB) or contact our service department.



Contact

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Service hotline

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SIPOS
 AKTORIK

Our service

Complete product support



Competence at every stage **System installation**

We support our customers during assembly and installation and, working in partnership, we set the stage for long and safe operation of actuators.

Our professional on-site actuator service prevents failures and delays during the commissioning and start-up stage of your plant providing the basis for long-term, reliable operation.

A safe start **Commissioning**

Effective commissioning is the final phase of any installation: it is essential to ensure correct actuator operation and long-term reliability, reducing unnecessary future component failures and plant downtime.

The SIPOS service team commissions actuators at installations around the globe.

A wealth of application experience, combined with detailed knowledge of precise actuator tuning to particular process requirements, ensures that work on site is rapid and trouble free.

A specialist business **Inspection and overhaul service**

Actuators play a vital role in the safe and efficient operation of many plants, especially in the power industry. SIPOS has extensive experience in the set-up and implementation of scheduled inspection and planned maintenance schemes, which are individually tailored to the meet the needs of specific plants.

SIPOS is the specialist partner you can trust with the overhaul and inspection of your actuators. Our technical expertise and



competence guarantees the highest level of quality and reliability to provide the plant operator with complete peace of mind.

Ongoing reliability **Inspection and maintenance**

Regular inspection and preventative maintenance increases operational safety, reduces the risk of failures and enables early detection of damage and potential system problems. Skilled SIPOS technicians perform maintenance and inspection work efficiently and safely to ensure minimum plant down-time.

With competence and experience **Repair and maintenance**

In the unlikely event of actuator failure, damage or breakdown, SIPOS service specialists are available to quickly rectify problems on-site.

In addition to on-site service, customers are supported by a network of regional service centers backed by the SIPOS factory, where the actuators can be extensively tested, serviced or rebuilt as required.



When the requirements change **Adaptability for easy product modification and retrofitting**

Changing plant requirements may necessitate modifying system controls and actuator functionality. The SIPOS 5 flash actuator is ideal in this scenario as it is extremely versatile and can be readily adapted to meet new requirements or process improvements.

In close co-operation with plant operators, SIPOS can implement, retrofit and upgrade projects from planning through to installation and renewed commissioning.

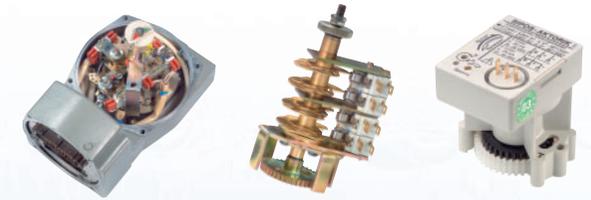
Quick and reliable **Spare part supply**

When plants come to a standstill as a result of component breakdown, the wait for spare parts can be agonizing. Down-time costs can rapidly

mount even over just a few hours. It is good practice therefore to keep a locally accessible inventory of basic spare parts.

And, one of the benefits of the SIPOS 5 flash modular actuator design, is that only a small range of spare parts needs to be held.

A recommended spare parts inventory list which supports the actuator application can be supplied by SIPOS on request.



Sharing specialist knowledge and experience **Product/ maintenance training and supervision**

A detailed knowledge of actuators including construction, application, installation, commissioning and servicing is a primary requisite for safe operation and long-term product reliability. SIPOS is an expert in the field of actuator applications and is well placed to provide customers with in-depth knowledge and training. This training not only covers breakdown scenarios but also how to identify possible failure modes and therefore prevent failures from occurring in the first place.

SIPOS experts pass on their knowledge and train participants to be prepared for all situations – this education takes place at SIPOS' dedicated facility or on-site at the customer's premises. Depending on the product, the task to be completed, prior knowledge and needs of the individuals attending, training programmes can be tailored as required. On request, SIPOS will accompany customers during commissioning, brief them in troubleshooting or specific problem solutions and offer supervision during implementation of the measures.

